# **Privacy Policy & SMS Terms & Conditions**

#### Showcase Rv

**Last updated: December 2025** 

**1. Introduction** Showcase Rv ("we," "our," or "us") is committed to protecting the privacy of our customers. This Privacy Policy explains what information we collect, how we use it, and how your information is protected when you interact with us, including through our website, SMS messaging program, and other services. By providing your personal information to us, you agree to the terms of this Privacy Policy.

#### 2. Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Email address
- Phone number
- Billing and shipping address
- Information related to purchases, orders, or inquiries

# **Automatically Collected Information**

When visiting our website, certain non-identifiable information may be collected automatically, such as:

- IP address
- Device type
- Browser type
- Pages viewed

## **SMS Program Information**

If you choose to opt in to receive SMS messages, we collect your mobile phone number and track message delivery and interaction solely for operational purposes.

#### 3. How We Use Your Information

Your information may be used for the following purposes:

- To process purchases, orders, and customer inquiries
- To provide delivery notifications and customer care updates
- To send SMS notifications you have opted into
- To improve our website, customer service, and internal processes
- To communicate important updates related to services or orders

## 4. Data Sharing

- Customer data is not shared with 3rd parties for promotional or marketing purposes.
- Mobile opt-in and consent are never shared with anyone for any purpose.
- Any information sharing described elsewhere in this policy does not include mobile opt-in data, which is never sold, shared, or transferred to third parties.

### 5. SMS Messaging Terms & Conditions

By providing your phone number on our website and agreeing to receive text messages, you consent to receive SMS messages from Showcase Rv at 289-223-0006 regarding Account Notifications, Customer Care responses, Delivery Notifications, appointment reminders, product availability updates, conversational messaging, and other standard business relationship communications.

Message frequency varies. Message and data rates may apply.

You may opt out at any time by replying STOP or CANCEL. For assistance, reply HELP.

You may also contact us at:

**\** 289-223-0006

info@showcaserv.ca

Your mobile opt-in information is never shared with third parties.

#### 6. How We Protect Your Information

We use industry-standard security measures to protect your personal information from unauthorized access, loss, or misuse. However, no method of electronic transmission is 100% secure, and we cannot guarantee absolute protection.

## 7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Request access to the personal information we hold about you
- Request corrections or updates to your information
- Request deletion of your personal data (unless we are legally required to retain it)
- Withdraw consent from marketing communications at any time

To exercise these rights, contact us at info@showcaserv.ca.

## 8. Third-Party Services

We may use trusted third-party service providers (e.g., payment processors or delivery carriers). These providers only receive the information necessary to perform the requested service and are not permitted to use your information for any other purpose.

These providers do NOT receive mobile opt-in or SMS consent data.

## 9. Children's Privacy

Our services are not intended for individuals under 18 years old. We do not knowingly collect personal information from children.

#### 10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

11. Contact Information If you have questions regarding this Privacy Policy or SMS

Terms, please reach out:

Showcase Rv | 289-223-0006 | info@showcaserv.ca